SUNCOAST
● ● ● by Complia Health | Hospice and Palliative Care Software for Enterprises

The Leader In Hospice, Palliative, And Bereavement Care

Suncoast brings all the elements of hospice, palliative, and bereavement care together in one intuitive, client-centric product. The result? Our customers are able to easily deliver great care by putting patients—not paperwork—first. But we didn't stop there. We also built a team experienced in building and growing hospice and home health businesses. That's why today Suncoast is used to deliver care to one in four hospice patients in the U.S.

Take Your Business To A New Level

There's a good chance you're providing care to patients in a variety of settings: homes, hospitals, nursing homes, and hospice homes. That's why we infused Suncoast with a comprehensive client record that tracks every touch point over a multiple month (or multiple year) time frame. On top of that we added powerful capabilities for critical functions like scheduling, care management, billing, and more. The combination is everything you need for your clinical, operational, and financials needs—and everything you need to take your business to an entirely new level.

Diverse Payer Mix? Relax, We've Got You Covered

Although most hospice care is paid by Medicare, we recognize private insurance, private pay, and other payers play an important role, too. The good news: Suncoast supports the full range of payers with lots of time-saving features. For example, when it's time to plan care, Suncoast reminds you of what's been authorized. When it's time to submit a claim, Suncoast handles electronic billing. Suncoast also alerts you to inaccurate or incomplete claims before you submit them. The result? Claims processing, billing, and collection have never been easier—or faster.

Multiple Lines Of Business? We've Got You Covered There, Too

Are you in more than one line of business today? Suncoast easily supports multiple business lines, including the full continuum of end-of-life care: palliative, hospice, and bereavement. Do you plan on expanding into new businesses in the future? With Suncoast—and other innovative products from Complia Health—you can add a new line of business "on the fly." We not only go deep, we go wide. We call it future-proofing your business, ensuring you can easily take advantage of new market opportunities without expensive, time-consuming technology upgrades.

UNIFIED CLIENT RECORD	CLINICAL WORKFLOWS	REPORTING & BILLING	PALLIATIVE MANAGEMENT	BEREAVEMENT MANAGEMENT

Unified Client Record

All episodes of care documented in a single record that contains the full clinical history of the patient down to element level. Comprehensive client history includes all billable and non-billable events. Aggregated data checks prior to CMS submission.

Comprehensive Scheduling

Comprehensive scheduling involves automating scheduling processes for effective management of resources, including skill matching, resource matching, timesheet approval, and more in the Suncoast Hopice and Palliative Care Software.

Clinical Workflows

Automate activities integral to optimal care management, including initial and comprehensive assessment, interdisciplinary care planning, medication management, certifications, face-to-face care, and bereavement.

Pharmaceutical Integrations

Supports integrations to internal pharmacies, external pharmacies, and pharmacy benefit managers. Communicate pharmacy orders electronically. Also, E-prescribing allows physicians to create digital scripts as well as approve and sign orders digitally.

Billing

Comprehensive functionality for every step of the billing process: pre-billing reports to increase accuracy, efficient expediting of invoices through a multi-user billing engine, electronic claims submissions to all payers, general ledger setup, and pharmacy import processes.

Reporting

Robust reporting tools provide better decision making from insights rather than data. Suncoast includes tools for Online Analytical Process (OLAP), ad-hoc and on-demand reporting, clinical reporting tools for regulatory requirements as well as tools to easily create custom reports and dashboards.

Palliative Care Management

Everything you need to deliver the best comprehensive palliative care, including unified financial and clinical patient records, extensive documentation, and all front and back office functions Includes built-in communications tools supporting physicians and ARCP documentation.

CRM

Integrated CRM features help you maintain communications with variety of contacts, including patients and families. Track referral-to-admission conversion rates by source. Grow your business by managing referral sources. Real-time dashboards help you gauge success of marketing efforts.

Bereavement Management

Everything you need to deliver comprehensive bereavement care, including management of grief documentation and communication, automated reminders, and billing features designed specifically for bereavement services. Includes robust bereavement calendar.

ABOUT COMPLIA HEALTH

Complia Health is a leading global provider of technology and expertise for the long-term and post-acute care market. Nearly 3,000 home health, residential, community care, and hospice organizations count on Complia Health for the clinical, operational, and financial solutions required to profitability deliver quality care. Complia Health's innovative products—including Procura, ContinuLink, Suncoast, Igea, and Progresa—are supported by a team of global health and technology experts located in the United States, Canada, and Australia. For more information, visit www.compliahealth.com.

COMPLIA HEALTH

Enabling the
Business of Caring

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